

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicants: | Mingte Chen; Anil K. Annadata; Kuang Huang | | |
| Assignee: | Siebel Systems, Inc. | | |
| Title: | User Interface For Multi-Channel Communication | | |
| Application No.: | 09/823,531 | Filed: | March 31, 2001 |
| Examiner: | Li B. Zhen | Group Art Unit: | 2194 |
| Docket No.: | SBL0004US | Confirmation No.: | 7476 |

Austin, Texas
October 9, 2008

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P.O.BOX 1450
ALEXANDRIA, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the Amendment & Remarks Accompanying RCE, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment & Remarks which accompanies this RCE.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted,



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